

# Ning-Kuang Chuang, Ph.D

Associate Professor  
FLA  
nchuang@kent.edu

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## Education

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| <b>Ph.D., Hospitality Administration</b><br>Texas Tech University         | <b>2005</b> |
| <b>M.A., Foodservice and Food Study Management</b><br>New York University | <b>1997</b> |
| <b>B.S., Hospitality &amp; Tourism Management</b><br>Purdue University    | <b>1995</b> |

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## Higher Education Work Experience

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| <b>Associate Professor</b><br>Kent State University  | <b>8/2011 - present</b>  |
| <b>Assistant Professor</b><br>Kent State University<br><i>Assisted with graduate program development. Provided courses including hospitality cost control, safety and sanitation, lodging operations, food production and services, and hotel group convention sales and services.</i>   | <b>8/2005 - 8/2011</b>   |
| <b>Graduate Part-Time Instructor</b><br>Texas Tech University<br><i>1. Developed and taught hospitality computer course: RHIM 3303 (3 credit hours) 2. Employed various instructional methods, such as class lecture, in-class group exercise, outside class group projects, and individual homework.</i>  | <b>02/2004 - 05/2005</b> |
| <b>Research/Teaching Assistant</b><br>Texas Tech University<br><i>1. Assisted Associate Dean for Operations in strategic planning, class scheduling, classroom assignment analysis, student enrollment analysis, facility and technology planning, and general operations. 2. Reviewed research articles, designed questionnaires and supervised a team of coworkers in data collection for research projects. 3. Participated in conferences and trade shows for marketing and recruiting for the Restaurant, Hotel, and Institutional Management Program at Texas Tech University. 4. Assisted in teaching both undergraduate and graduate courses, which include RHIM 3322 Hospitality Cost Control II, and RHIM 5332 Advanced Hospitality Cost Control</i> | <b>08/2001 - 02/2004</b> |

**Instructor** 08/1999 - 07/2001  
Southern Taiwan University of Technology  
*Specialized in food, beverage and lodging operational management. Taught courses including Introduction to Hospitality Industry, Quality and Service Marketing, Beverage Management, Wine Tasting, Safety and Sanitation, Modern Etiquette, and Food Preparation and Quality.*

**Part-Time Instructor/Program Coordinator** 08/1998 - 07/1999  
Chung-Hwa University  
*Assisted with program development. Provided courses relate to the Trends and Development of the Hospitality Industry and Introduction of Hospitality Industry.*

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## Other Professional Experience

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**Executive Assistant and Hotel Opening Team Member** 04/1998 - 07/1999  
Hotel Royal Hsinchu, Taiwan  
*Participated in hotel pre-opening matters including dining and guest room layout, employee recruitment, Fixture, Furniture, and Equipment (FF&E) examination and coordination between operations and construction. Assisted general manager with daily hotel operation and functions. Involved house inspection once per week with department heads. Oversaw operation defects and studied the possibility of improvement. Conducted and ensured guest satisfaction relation.*

**Laboratory Coordinator** 09/1997 - 03/1998  
Chemistry Laboratory of Societe Generale De Surveillance, Taiwan Branch  
*Assisted with verification, testing, and certification in all general products, cosmetic, toys, food, and environment.*

**Assistant to Food and Beverage Cost Controller** 01/1996 - 08/1997  
Windows on the World, New York  
*Monitored F&B cost controls. Tracked and verified food, beverage and operating invoices. Audited and maintained inventory control system for food and beverage. Performed purchase reconciliation reports. Assisted in monitoring the compliance of procedures in forecasting, purchasing, receiving, issuing, and storage control. Established and maintained data-bases for recipes and menus.*

**Baker** 05/1994 - 04/1995  
Purdue University  
*Working as a baker in University Student Center-Bake Shop & Pastry Kitchen.*

**Assistant Manager** 12/1992 - 11/1993  
Memories of China, Indiana  
*Arranged shifts, trained, and scheduled wait staffs. Assisted in purchasing and menu selections. Involved with marketing strategies and planning. Audited daily account balance.*

**Assistant to Marketing and Quality Controller** 10/1989 - 08/1990  
Konig Food Company, Taiwan  
*Developed marketing/advertising strategies. Performed quality assurance and product improvement.*

**Catering and Banquet Supervisor** 02/1988 - 08/1989  
Kingship Hotel, Taiwan  
*Set-up tour groups and special banquets such as wedding, birthday, and election dinner parties of up to 450 people. Initiated work teams, improving staff moral and productivity.*

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## Publications

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- Chuang, N. K.** (2014). Career planning and development of hospitality undergraduate students. 2014  
In Z. Zhou (Eds.), *Series on Western Research in the Humanities and Social Sciences*.  
Monumental Book Project by ACPSS: China Renmin University Press. Book Project by ACPSS:  
China Renmin University Press.  
Publication: *Book Chapters*
- Yeh, R., Tu, Y.T., **Chuang, N. K.**, Lin, M.J. & Lin. H.J.(2013).Hotel employees' uniform and their  
self-perceptions in Southern California. *Tourism Management Perspectives*, 6, 79-81. 2013  
Publication: *Journal Articles, Refereed*
- Chuang, N.K.** (2011). Job-related barriers and coping behaviors in the career development of  
hospitality undergraduates. *Journal of Human Resources in Hospitality & Tourism*, 10(1), 14-31. 2011  
Publication: *Journal Articles, Refereed*
- Chuang, N.K.** & Lei, S. A. (2011). Job stress among casino hotel chefs in a top-tier tourism city. *Journal of Hospitality Marketing & Management* 20(5), 551-574. 2011  
Publication: *Journal Articles, Refereed*
- Lei, S. A., & **Chuang, N.K.** (2010). Demographic factors influencing selection of an ideal  
graduate institution: A literature review with recommendations for implementation. *College  
Students Journal*, 44(1), 84-96. 2010  
Publication: *Journal Articles, Refereed*
- Chuang, N.K.**, & Dellmann-Jenkins, M. (2010). Career decision-making and intention: A study of  
hospitality undergraduate students. *Journal of Hospitality and Tourism Research*, 34(4), 512-530. 2010  
Publication: *Journal Articles, Refereed*
- Chuang, N.K.** (2010). The impact of gender on hospitality undergraduates' perceived career  
barriers. *Journal of Hospitality and Tourism Education*, 22(3), 12-19. 2010  
Publication: *Journal Articles, Refereed*
- Chuang, N.K.**, Walker, K., & Caine-Bish, N. (2009). Students' perceptions of career choice: The  
impact of academic major. *Journal of Family and Consumer Sciences Education*, 27(2), 18-29. 2009  
Publication: *Journal Articles, Refereed*
- Lei, S. A., & **Chuang, N.K.** (2009). Undergraduate research assistantship: A comparison of  
benefits and costs from faculty and students' perspectives. *Education*, 130(2), 232-240. 2009  
Publication: *Journal Articles, Refereed*
- Chuang, N.K.**, Yin, D., & Dellmann-Jenkins, M. (2009). Intrinsic and Extrinsic Factors Impacting  
Casino Hotel Chefs' Job Satisfaction. *International Journal of Contemporary Hospitality  
Management*, 21(3), 323-340. 2009  
Publication: *Journal Articles, Refereed*

Lei, S. A., & **Chuang, N.K.** (2009). Research collaboration and publication during graduate studies: Evaluating benefits and costs from students' perspectives. *College Students Journal*, 43(4), 1163-1168. 2009  
Publication: *Journal Articles, Refereed*

**Chuang, N.K.**, Goh, B.K., Stout, B.L., & Dellmann-Jenkins, M. (2007). Hospitality undergraduate students' career choices and factors influencing commitment to the profession. *Journal of Hospitality & Tourism Education*, 19(4), 28-37. 2007  
Publication: *Journal Articles, Refereed*

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## Presentations

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Ling, Y.Y. & **Chuang, N. K.** (July, 2014). The effects of leader-member relationships and negative emotions on turnover intention. The 2014 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), San Diego, California. 2014  
Type: *International Refereed*

Ozarslan, L., Ravichandran, S., & **Chuang, N. K.** (July, 2013). Understanding boutique hotel consumers through lifestyle segmentation. The 2013 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), St. Louis, Missouri. 2013  
Type: *International Refereed*

Yin, D. & **Chuang, N. K.** (July, 2013). Casino hotel chefs: A research study examining their competency profiles. The 2013 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), St. Louis, Missouri. (Stand-up presentation) 2013  
Type: *International Refereed*

Lao, S. Y., **Chuang, N. K.**, & Hu, S. M. (August, 2012). Exploring Characteristics of Female Managers on Employee Turnover and Satisfaction. The 2012 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), Providence, Rhode Island, USA. 2012  
Type: *International Refereed*

Hu, S. M., **Chuang, N. K.**, Oberkircher, O., & Jurasinski, D. (August, 2012). A Preliminary Study of Developing Low Fat Cheesecake by Using Yogurt as a Fat Replacer. The 2012 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), Providence, Rhode Island, USA. 2012  
Type: *International Refereed*

Yeh, R. , Gustin L., & **Chuang, N. K.** (July, 2011). The Importance of Cross-Cultural Training for Hotel Expatriates Working in Taiwan. The 2011 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), Denver, Colorado, USA. 2011  
Type: *International Refereed*

Hu, S. M., **Chuang, N. K.**, Oberkircher, O., & Jurasinski, D. (July, 2011). Making Tofu a Great Cheese Replacer. The 2011 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), Denver, Colorado, USA. 2011  
Type: *International Refereed*

- Chuang, N. K.**, Hu, S. M., Yeh, R., & Goh, B. (July, 2010). Guest complaints and guest relations. The 2010 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), San Juan, Puerto Rico, USA. 2010  
Type: *International Refereed*
- Hu, S. M., **Chuang, N. K.**, Oberkircher, O., & Jurasinski, D. (July, 2010). Techniques of healthy cooking: Acceptability of ice cream prepared using okra gum as fat and cholesterol ingredient substitutes. The 2010 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), San Juan, Puerto Rico, USA. 2010  
Type: *International Refereed*
- Chuang, N. K.**, Hu, S. M., Ho, J. Y., & Yeh, R. (July, 2010). A study of online complaints in the lodging industry. The 2010 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), San Juan, Puerto Rico, USA. 2010  
Type: *International Refereed*
- Yin, D., **Chuang, N. K.**, Goh, B. K., Boyce, J., & Yuan, J. J. (July, 2009). Competency profiles among hotel chefs at three managerial levels. Paper presented at the 2009 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), San Francisco, CA. 2009  
Type: *International Refereed*
- Ho, J. Y., Goh, B. K., & **Chuang, N. K.** (July, 2009). Hotel expatriates' motivations to work overseas and their competences for success. Paper presented at the 2009 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), San Francisco, CA. 2009  
Type: *International Refereed*
- Hu, S. M., **Chuang, N. K.**, & Yeh, R. (July, 2009). Techniques of Healthy cooking: Using okra gum as fat and cholesterol ingredient substitutes in drop quick bread. Paper presented at the 2009 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), San Francisco, CA. 2009  
Type: *International Refereed*
- Hua, P. P., Yeh, R., **Chuang, N. K.**, & Hu, S. M. (July, 2009). Decisions related to booking airline tickets online. Paper presented at the 2009 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), San Francisco, CA. 2009  
Type: *International Refereed*
- Yeh, R. Miao, L. S., **Chuang, N. K.**, & Hu, S. M. (July, 2009). Hospitality research: Academic journal editors' and reviewers' perceptions of articles' quality and acceptability. Paper presented at the 2009 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), San Francisco, CA. 2009  
Type: *International Refereed*
- Chuang, N. K.**, Yin, D., Lei, S., & Jenkins-Dellmann, M. (July, 2008). Job satisfaction of casino hotel chefs. The 2008 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), Atlanta, GA. 2008  
Type: *International Refereed*
- Yin, D., **Chuang, N. K.**, & Cho, M. (July, 2008). Young hotel chefs: A research study examining their career paths. The 2008 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), Atlanta, GA. 2008

Type: *International Refereed*

2007

Yin, D., **Chuang, N.K.**, & Lei, S. (July, 2007). Leadership traits among hotel executive chef, The 2007 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), Dallas, TX.

Type: *International Refereed*

2007

Yin, D., Lei, S. A., & **Chuang, N. K.** (January, 2007). Professional competencies among hotel executive chefs in the United States. The Twelfth Annual Graduate Education and Graduate Students Research Conference in Hospitality & Tourism, Houston, TX.

Type: *International Refereed*

2007

Lei, S. A., Yin, D., & **Chuang, N. K.** (January, 2007). Impacts of campus activities on academic achievement and satisfaction of hospitality students. The Twelfth Annual Graduate Education and Graduate Students Research Conference in Hospitality & Tourism, Houston, TX.

Type: *International Refereed*

2006

Ho, J. Y., Goh, B. K., & **Chuang, N. K.** (June, 2006). Three years of hotel performance reviews in China, Hong Kong, and Taiwan. 2006 Fourth Asia Pacific Tourism Association & APacCHRIE Joint Conferences, HuaLien, Taiwan.

Type: *International Refereed*

2006

Yin, D., Lei, S., & **Chuang, N. K.** (June, 2006). Impacts of campus academic involvement on hospitality student. The 2006 Texas Council on Hotel, Restaurant, and Institutional Education Annual Conference (Texas-CHRIE), Lubbock, TX.

Type: *State Refereed*

2006

Kim, Y. H., Goh, B. K., & **Chuang, N. K.** (June, 2006). The application of community engagement in hospitality programs. The 2006 Texas Council on Hotel, Restaurant, and Institutional Education Annual Conference (Texas-CHRIE), Lubbock, TX.

Type: *State Refereed*

2006

Lei, S., Yin, D., & **Chuang, N. K.** Criteria for Selecting an Ideal Graduate Institution. The 2006 Texas Council on Hotel, Restaurant, and Institutional Education Annual Conference (Texas-CHRIE), Lubbock, TX.

Type: *State Refereed*

2006

Yin, D., **Chuang, N.K.**, & Lei, S. Job Satisfaction and Stress Levels Among Hotel Banquet Chef. The 2006 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), Crystal City, VA.

Type: *International Refereed*

2006

**Chuang, N.K.**, Dellman-Jenkins, M., & Goh, B. K. Career Barrier Among Hospitality Major, The 2006 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), Crystal City, VA.

Type: *International Refereed*

2005

Kim, Y. H., Goh, B. K., & **Chuang, N. K.** (Spring, 2005). Community engagement course for hospitality management programs. The Eleventh Annual Graduate Education and Graduate Students Research Conference in Hospitality & Tourism, Seattle, WA.

Type: *International Refereed*

**Chuang, N. K.**, Goh, B. K., & Stout, B. L. (January, 2005). Factors that affect hospitality undergraduate students' career intention in the hospitality industry. Paper presented at the meeting of the Tenth Annual Graduate Education and Graduate Students Research Conference in Hospitality & Tourism, Myrtle Beach, SC. 2005

Type: *International Refereed*

**Chuang, N. K.**, & Goh, B. K. (January, 2005). A study of hospitality undergraduate students' career development. Paper presented at the meeting of the Tenth Annual Graduate Education and Graduate Students Research Conference in Hospitality & Tourism, Myrtle Beach, SC. 2005

Type: *International Refereed*

**Chuang, N. K.**, Goh, B., & Stout, B.L. (August, 2005). Hospitality undergraduate students' career commitment after graduation. The 2005 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), Las Vegas, NV. 2005

Type: *International Refereed*

**Chuang, N. K.**, Goh, B. K., Blum, S., & Watts, E. (January, 2004). The effectiveness of government tourism websites as marketing tools. Paper presented at the meeting of the Ninth Annual Graduate Education and Graduate Students Research Conference in Hospitality & Tourism, Houston, TX. 2004

Type: *International Refereed*

Lai, H.S., **Chuang, N. K.**, Chen, H. H., & Stout, B.L. (Spring, 2003). Computer-assisted instruction in distance education for hospitality education. Paper presented at the meeting of the Eighth Annual Graduate Education and Graduate Students Research Conference in Hospitality & Tourism, Las Vegas, NV. 2003

Type: *International Refereed*

**Chuang, N. K.**, Lai, H. S., Goh, B., & Wu, C.K. (Spring, 2003). The effectiveness of computer-assisted instruction in hospitality management and foodservice education. Paper presented at the meeting of the Eighth Annual Graduate Education and Graduate Students Research Conference in Hospitality & Tourism, Las Vegas, NV. 2003

Type: *International Refereed*

Lai, H. S., **Chuang, N. K.**, Chen, H. H., Stout, B.L., & Huffman, L. (August, 2003). Defining the role of computer-assisted instruction (CAI) in distance education for hospitality education in challenging times: A framework for deliberation and research initiatives. Paper presented at the 2003 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), Palm Spring, CA. 2003

Type: *International Refereed*

**Chuang, N. K.**, Lai, H. S., Goh, B.K., Huffman, L.M., & Stout, B.L. (August, 2003). The effectiveness of computer-assisted instruction and its comparison with traditional based lecture in hospitality management education. Paper presented at the 2003 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), Palm Spring, CA. 2003

Type: *International Refereed*

**Chuang, N. K.**, Wu, C. K., Stout, B.L., and Goh, B.K. (January, 2003). Factors Influencing Taiwan Outbound package tour travelers' selection of travel agencies. Paper presented at the meeting of the Eighth Annual Graduate Education and Graduate Students Research Conference in Hospitality & Tourism Houston, Las Vegas, NV. 2003

Type: *International Refereed*

Goh, B. K., & **Chuang, N.K.** (March, 2002). Parents of east Lubbock schools survey: Attitude towards Texas Tech University, Texas Tech University Human Science Week- Research Presentation, Lubbock, TX. 2002

Type: *Local Refereed*

**Chuang, N. K.**, Wu, C.K., & Stout, B.L. (August, 2002). Taiwan outbound travelers' satisfaction with the service quality package tours. Paper presented at the 2002 International Council on Hotel, Restaurant, and Institutional Education Annual Conference (CHRIE), Orlando, FL. 2002

Type: *International Refereed*

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## Service

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**Committee, FLA Curriculum Committee** 2014 - 2015

Type: *Department*

**Committee, FLA Student Academic Complaint Committee** 2014 - 2015

Type: *Department*

**Committee, College Advisory Council (CAC)** 2013 - 2013

Type: *College*

**Committee, Hospitality Management Alumni and Marketing Committee** 2013 - 2014

Type: *Department*

**Committee, Faculty Advisory Committee (FAC)** 2013 - 2014

Type: *Department*

**Article Review, Journal of Quality Assurance in Hospitality & Tourism** 2013 - 2014

Type: *Profession*

**College and Graduate School of Education, Health, and Human Services** 2011 - 2011

*Graduate Faculty, College and Graduate School of Education, Health, and Human Services (E.H.H.S.), Kent State University, 2011*

Type: *College*

**Committee, School of Foundations, Leadership, and Administration** 2011 - 2011

*Curriculum Committee, School of Foundations, Leadership, and Administration, Kent State University, 2011*

Type: *Department*

**Chair, Hospitality Management Program** 2011 - 2011

*Chair, Hospitality Management Program Tenure-track Faculty Search Committee, Kent State University, 2011*

Type: *Department*



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|--|-----------------------|
| <b>Editorial Board, Journal of Tourism &amp; Hospitality</b>   | <b>2011 - 2014</b>    |
| Type: <i>International</i>   |                       |
| <b>Reviewer, International Journal of Hospitality Management</b>                                       | <b>2011 - 2013</b>    |
| <i>Top Tier Journal in Hospitality (SSCI)</i>  |                       |
| Type: <i>International</i>   |                       |
| <b>College and Graduate School of Education, Health, and Human Services</b>                            | <b>2011 - 2011</b>    |
| <i>Graduate Faculty</i>  |                       |
| Type: <i>College</i>   |                       |
| <b>Reviewer, Program Reviewer</b>  | <b>2011 - 2011</b>    |
| <i>Program reviewed- Nutrition and Dietetics Program</i>   |                       |
| Type: <i>College</i>   |                       |
| <b>Reviewer, College and Graduate School of Education, Health, and Human Services (E.H.H.S.)</b>       | <b>2010 - 2010</b>    |
| <i>E.H.H.S. Scholarships</i>   |                       |
| Type: <i>College</i>   |                       |
| <b>Reviewer, School of Family &amp; Consumer Studies (FCS) Scholarship</b>                             | <b>2010 - 2010</b>    |
| Type: <i>Department</i>  |                       |
| <b>Faculty Library Liaison</b>   | <b>2010 - present</b> |
| <i>Faculty Library Liaison for School of Foundations, Leadership, and Administration</i>               |                       |
| Type: <i>Department</i>  |                       |
| <b>Judge, Gerald H. Read Center for International and Intercultural Education/Global Tourism Class</b> | <b>2010 - 2010</b>    |
| <i>Marion Korllos Tour Design Contest (2007 &amp; 2010)</i>  |                       |
| Type: <i>Department</i>  |                       |
| <b>Reviewer, International Journal of Revenue Management</b>   | <b>2010 - 2010</b>    |
| Type: <i>International</i>   |                       |
| <b>Reviewer, International Journal of Travel &amp; Tourism Marketing</b>                               | <b>2010 - 2010</b>    |
| Type: <i>International</i>   |                       |
| <b>Chair, Hospitality Management Program Non-tenure Track Faculty Search Committee</b>                 | <b>2010 - 2012</b>    |
| Type: <i>Department</i>  |                       |
| <b>Representative, Academic Exploration Days</b>   | <b>2009 - 2009</b>    |
| Type: <i>Department</i>  |                       |

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| <b>Reviewer, International Asia-Pacific Council on Hotels Restaurants &amp; Institutional Education (APacCHRIE) Conference</b> | <b>2009 - 2009</b>    |
| <i>Type: International</i>   |                       |
| <b>Committee, California State University-Long Beach</b>   | <b>2009 - 2010</b>    |
| <i>Graduate Student Thesis</i>   |                       |
| <i>Type: College</i>   |                       |
| <b>Committee, Director Review</b>  | <b>2008 - 2008</b>    |
| <i>FCS Director Review</i>   |                       |
| <i>Type: Department</i>  |                       |
| <b>Committee, Hospitality Management Mentoring Program</b>   | <b>2008 - present</b> |
| <i>Assisted with Students Professional Development in Hospitality Management Program.</i>                                      |                       |
| <i>Type: Department</i>  |                       |
| <b>Member, Internationalization of the Curriculum</b>  | <b>2008 - 2008</b>    |
| <i>Type: College</i>   |                       |
| <b>Co-chair,</b>   | <b>2008 - present</b> |
| <i>Student Professional Development Division -- Hospitality Management Mentoring Program</i>                                   |                       |
| <i>Type: Department</i>  |                       |
| <b>Hospitality Management Student Ambassadors</b>  | <b>2008 - 2009</b>    |
| <i>Lead Faculty</i>  |                       |
| <i>Type: Department</i>  |                       |
| <b>Article Review, International Journal of Contemporary Hospitality Management</b>  | <b>2008 - 2014</b>    |
| <i>Top Tier Journal in Hospitality</i>   |                       |
| <i>Type: International</i>   |                       |
| <b>Reviewer, International Society of Travel &amp; Tourism Educators</b>   | <b>2008 - 2008</b>    |
| <i>Type: International</i>   |                       |
| <b>Committee, Nutrition/Dietetics</b>  | <b>2008 - 2008</b>    |
| <i>Graduate Student Thesis</i>   |                       |
| <i>Type: Department</i>  |                       |
| <b>Member, Hospitality Sale &amp; Marketing Association International (HSMAI)</b>  | <b>2007 - present</b> |
| <i>Type: International</i>   |                       |
| <b>Committee, University Commencement</b>  | <b>2007 - 2014</b>    |

Type: *University*

**Committee, Student Center Advisory Board** 2007 - 2013

*Alternative committee 2007-2008 and 2012-2013*

Type: *University*

**Committee, College Leadership and Service Award** 2007 - 2010

*Student Leadership and Service Award for College and Graduate School of Education, Health, and Human Services, Kent State University*

Type: *College*

**Reviewer, National Restaurant Association Educational Foundation** 2007 - 2007

*Exam Translation Reviewer (Foreign Language), ServSafe Food Protection Manager Certification.*

Type: *International*

**Reviewer, International Council on Hotel, Restaurant, and Institutional Education** 2006 - present

*International CHRIE Refereed Conference Paper Reviewer-- Tourism, Management, Technology Tracks*

Type: *International*

**Reviewer, The Fourteenth Annual Founders Scholars Program** 2006 - 2006

*Scholarship Reviewer for Founders Scholarship and Oscar Ritchie Memorial Scholarship*

Type: *University*

**Advisory Board, Hospitality Management Program** 2006 - present

*Academic Advisor*

Type: *Department*

**Article Reviews, Graduate Education and Graduate Student Research Conference** 2005 - present

*Refereed Conference Paper Reviewer*

Type: *National*

**Faculty Library Liaison** 2005 - 2009

*Faculty Library Liaison for School of Family and Consumer Studies-Hospitality Management*

Type: *Department*

**Hospitality and Tourism Master Program** 2005 - present

*Assist with Hospitality/Tourism Graduate Program Development*

Type: *Department*

**Committee, FCS** 2005 - present

*Graduate Faculty Committee*

**Advisory Board, Taiwanese Students Christian Fellowship** 2005 - 2008

*Faculty Advisor*

Type: *University*

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| <b>Committee, School of Family &amp; Consumer Studies</b><br><i>Graduate Faculty Committee</i><br>Type: <i>Department</i>       | <b>2005 - 2009</b>    |
| <b>Reviewer, The Graduate Education and Graduate Student Research Conference</b><br>Type: <i>International</i>                  | <b>2005 - present</b> |
| <b>Member, Phi Beta Delta</b><br><i>Honor Society for International Scholars, Beta Zeta Chapter.</i><br>Type: <i>University</i> | <b>2004 - present</b> |
| <b>Member, International Council on Hotel, Restaurant, and Institutional Education</b><br>Type: <i>International</i>            | <b>2001 - present</b> |
| <b>Coordinator, International Travel Fair</b><br><i>Coordinator/ Faculty Representative</i><br>Type: <i>International</i>       | <b>2000 - 2000</b>    |
| <b>Representative, Taiwan University Tourism Cup</b><br>Type: <i>National</i>   | <b>1999 - 2000</b>    |
| <b>Representative, International Exhibition for University Affair</b><br>Type: <i>International</i>                             | <b>1999 - 2000</b>    |
| <b>Co-chair, Kaohsiung Presbyterian Evangelical Student Fellowship</b><br>Type: <i>National</i>                                 | <b>1985 - 1990</b>    |
| <b>Committee, German Department Student Association and Student Government</b><br>Type: <i>University</i>                       | <b>1985 - 1989</b>    |

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## Grants

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| <b>Co PI, Center of Excellence in Hospitality Management</b><br>Submitted: \$39,000.00<br>KSU Foundation Annual Grant - Service                    | <b>2010 - 2010</b><br>Status: Not Funded |
| <b>PI, Hotel Training for Service Quality Excellence</b><br>Submitted: 6,500<br>Summer/Academic Year Research/Creative Activity - Applied Research | <b>2010 - 2010</b><br>Status: Not Funded |
| <b>Co PI, Center for Hospitality and Tourism Development</b>   | <b>2006 - 2008</b>                       |

Collaboration with: Wang, P.

Submitted: \$9,700.00

Status: Awarded

Awarded: \$7,500.00 (1 2006)

Kent State University - Training

**PI, The perceived career barriers, foreclose tendency, and career decision making self-efficacy in hospitality undergraduate students career development**

**2006 - 2006**

Collaboration with: Chuang, N. K.

Submitted: \$6,500.00

Status: Not Funded

Summer/Academic Year Research/Creative Activity at Kent State University - Basic Research

**Co PI, From Here and There: Sustainable Development of Ohio's Wine Tourism**

**2006 - 2007**

Submitted: \$30,500.00

Status: Not Funded

2005/2006 Research Challenge Proposal - Applied Research

**Research Associate, Service Learning: Education through Engagement and Partnership**

**2005 - 2005**

Submitted: \$4,000.00

Status: Not Funded

Teaching, Learning, and Technology Center Grant - Service

**Research Associate, Service Skills Preparation Project: Workforce of the South Plains**

**2004 - 2004**

Collaboration with: Goh, B. K.

Submitted: \$50,000.00

Status: Awarded

Awarded: \$50,000.00 (0 0)

Teaching, Learning, and Technology Center (TLTC) - Training