### 2019-2020 Operational Outcomes

#### Student Accessibility Services

#### OFFICE MISSION
SAS provides access and support by removing barriers and empowering students through education, collaboration, and advocacy.

#### OFFICE STAFF
6 Full-time Staff  
1 Graduate Assistant  
18 Student Assistants  
1 Graduate Intern

#### PROGRAM AND OUTREACH
- Project Good to Go – Collaboration with CAVS and NID  
- Coffee with a Cop – Student Engagement with over 100 attendees  
- Neurodiversity Training – Neurodiversity Coordinator presentations to advisors, faculty, and other departments  
- Kent State of Accessibility – all-campus educational event

#### ASSESSMENT METHODS
Student staff knowledge assessment quizzes with individual follow-up by supervisor

#### TOTAL STUDENTS
Students connected: 1589  
Students using classroom accommodations: 1274  
Students using housing accommodations: 232

#### OUTCOMES ASSESSED IN 2019-2020
1. Staff will review relevant information to determine appropriate accommodations in accordance with University policy and federal law.
2. SAS staff will educate students about the purpose and use of their academic accommodations.
3. SAS educates students, faculty, and staff about the impact of physical and social factors that contribute to unequal access for people with disabilities.

#### EXAM PROCTORING
Summer: 103  
Fall: 2573  
Spring: 739*  
Total: 3415

#### TOP ACCOMMODATIONS
<table>
<thead>
<tr>
<th>Accommodation</th>
<th>Number of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>Testing Services</td>
<td>1019</td>
</tr>
<tr>
<td>Tape Record Class Lecture</td>
<td>414</td>
</tr>
<tr>
<td>Copies of PowerPoint Slides</td>
<td>389</td>
</tr>
<tr>
<td>Deadline Modification</td>
<td>369</td>
</tr>
<tr>
<td>Attendance Modification</td>
<td>366</td>
</tr>
<tr>
<td>Breaks as Needed</td>
<td>209</td>
</tr>
<tr>
<td>E-Text</td>
<td>109</td>
</tr>
</tbody>
</table>

#### SERVICES PROVIDED (per course)
- ASL Interpreters: 27  
- Real-time Transcribing: 16  
- Closed-captioning: 147