

QUESTIONS/RESPONSES For:

RFP no. 2028 Campus Laundry Program for KSU Facilities Management

Question One: Where do the dryers in Korb vent out to?

Response: The Korb dryers vent out onto the roof.

Question Two: Do you want all washers to be ADA compliant (front load/front controlled) or do you just want the required amount of ADA compliant machines in each laundry room?

Response: Kent State University Housing's preference would be to have all ADA compliant machines.

Question Three: Section 4.22 of RFP: If parking permits are required, the successful Proposer will purchase appropriate numbers of permits from Kent State University Parking Services.”

- Will any parking permits be provided?
- Is there a limit to how many can be purchased?
- What is the cost per permit?

Response: No parking permits will be provided. All vendors/contractors must purchase parking passes or pay to park at meters as needed. An annual parking pass is currently \$162.00 per year and purchased through KSU's Parking and Transit Services.

More information can be found here: <https://www.kent.edu/parking/vendor-permit>

Question Four repeat question Section 6.1.B.b Provide all new ADA compliant washers, dryers, and any room equipment that would be necessary.”

- Does that mean that every machine must be ADA compliant or can every room meet ADA standards. 2010 ADA Standard 214.2, Washing Machines, states, “Where three or fewer washing machines are provided, at least one shall comply with [Standard] 611. Where more than three washing machines are provided, at least two shall comply with [Standard] 611.”

Response: Kent State University Housing's preference would be to have all ADA compliant machines.

Question Five: Section 6.1.B.d “Please provide information regarding online tracking, web monitoring systems, and any mobile or online phone applications that are available.”

- Will the University allow us to use their internet to connect the machines to cloud if needed?
- Will the University want to see just machine usage statistics or more granular student specific laundry statistics?
- If student specific laundry statistics are required, will we be required to adhere to the EIT Compliance in form 7?

Response: If needed, the use of the internet to connect the machines to the cloud is contingent on KSU IT Security Policies and Protocols. The University wants to see specific machine usage statistics and tracking user data could be helpful but is not a requirement. Alternate solutions are welcomed.

Question Six: From Section 6.1.B:

- Please clarify whether the University maintains a standard policy for handling claims related to clothing allegedly damaged by laundry equipment. If so, will that policy apply to the awarded vendor, or should proposers outline their own claim handling procedures?

Response: Kent State University does not assume responsibility for clothing allegedly damaged by contracted laundry equipment. Proposers should outline their own claim handling procedures.