

Kent State University Request for Proposal no. 1984 (University-Wide Cashiering System)

Vendor Questions and **University Answers**

Vendor 1 of 1

- 1) 4.43 Data Security Requirements - in order to provide the requested security documentation with our proposal we would require an NDA in place prior to submission. Will Kent State University be willing to sign an NDA prior to the RFP response deadline?

Yes, the University is willing to sign an NDA prior to the RFP response deadline. That NDA may be emailed to Larry McWilliams, Director of Procurement, at lmcwilli@kent.edu.

- 2) 3.14 Dun & Bradstreet Data Do you require a D&B report (Section 3.14) to be submitted with our proposal or will the University request this at a later date? If with the proposal, will the University accept credit data from trusted providers such as Creditsafe as an alternative to a D&B Report?

Dun and Bradstreet data is not a required element of your submission. The University may request it at a later date.

- 3) 4.3 Data Security Requirements - Would the University be willing to accept a HECVAT Full 3.06 in place of the HECVAT Lite requested at Section 4.43?

A full HECVAT is acceptable.

- 4) 6.0 Request for Proposal Specifications, 6.6.c.) - Can you please provide a list of the third-party integrations the University would like integrated for online storefronts?

Handshake, Innosoft - Fusion, StarRez, Inc., Instructure – Canvas, Terra Dotta, LLC, Aceware Systems, T2 Systems, Inc.

- 5) 6.0 Request for Proposal Specifications, 6.10 - Can you provide any historic data on the types of transactions conducted via cashiering?

Processing payments and department deposits.

- 6) General - What is the expected go-live date for the proposed solution?

Fall 2025

- 7) General - What functionality are you seeking that you currently do not have?

More robust e-commerce functionality, to provide more “Amazon-like” experience.

- 8) General - Do you handle in-person payments? Does this include cash?

For student payments, not at the Kent campus, some regional campuses currently do but are considering discontinuing. For auxiliary departments (Dining, Parking, etc), yes in-person payments are accepted. Cash is accepted, but not encouraged.