

**KENT STATE UNIVERSITY REQUEST FOR PROPOSAL NO. 1757 (SELECTION OF A HELP DESK SERVICE PROVIDER)**

ISSUED MONDAY, MARCH 8, 2021; PROPOSALS DUE NO LATER THAN 4:30 PM EASTERN FRIDAY, APRIL 2, 2021

Kent State University has selected **Blackboard, Inc., of Reston, Virginia** as the finalist for contract award for the subject RFP. The agreement will be for term consistent with the subject RFP and sufficient to fulfill successfully the requirements set forth in the specifications; and pending appropriate contract negotiation, approval and execution pursuant to University policy.

We at Kent State University are very much aware of the time and effort required in the preparation and submission of proposals and we thank you for your interest in bidding on this project. Your company remains on our bidders list and you will be receiving Requests for Proposals on future projects.

Thank you for your interest in Kent State University.

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