Vendor 1

1) According to the project timeline, the vendor will be chosen sometime during the week of September 5th. When do you anticipate being able to go live with the full implementation of the software solution?

   Our current timeline is to begin the setup during the Fall 2022 semester and be live during the Spring 2023 semester.

2) We have several options for bulk uploads of information into our systems, but we would like to clarify what type of datapoints or configurations Kent State University would like to upload so that we can properly advise on our ability to support these bulk upload needs.

   An example of our bulk upload needs is the information regarding each tutor. Each tutor has a list of courses and concentrations that they are qualified to provide tutoring services for. They also have availability consisting of days and times that they are available to be scheduled.

3) Similarly, we have the ability to set up data transfers via SFTP or API, but would like to have a better understanding of what datapoints Kent State University would like to transfer to Banner and what the expectations are for frequency of transfers.

   We are interested in possibly sending tutor session notes into an Advising system or student course schedules from Banner into the Tutor Scheduling Software. Frequency would be determined later, possibly daily or twice daily.