

# **Internationally Focused Agencies and Organizations**



**Northeast Ohio – Fall 2016**

**Compiled by Courtney Walsh 10-14-14, Updated 11-19-15**

## Alta House

Cleveland

12510 Mayfield Road

216.421.1536

**population served**

Italian Americans ( a senior focus)

**mission statement**

“Alta House, as Northern Ohio’s Italian Cultural Center in Little Italy dedicated to the preservation and enrichment of Italian culture and heritage, a social and local community center offering guidance, programs and related services to individuals and organizations strengthening the Italian American community, and supporting the continual progressive development of the Little Italy area by working together with residents, businesses, government and like-minded organizations.”

**services offered @ center**

case management & assessment

health services and education

lunch and nutrition programs

homemaking services

friendly visits and telephone reassurance

transportation services

recreational and seasonal programming

language classes

intergenerational events

**website**

<http://www.altahouse.org/>

## Arab American Community Center for Economic and Social Services in Ohio (AACCESS)

Cleveland

11555 Lorain Ave

216.252.2900

**population served**

Arab Americans

**mission statement**

“The Arab American Community Center for Economic and Social Services in Ohio (AACCESS) is a community based nonprofit human service organization working towards meeting the community’s economic, social, and cultural needs. We promote a better understanding of the Arabic culture and the integration of Arabic Americans into mainstream American life.”

**services offered @ center**

advocacy/mediation

liaison

after school tutoring

presentations (cultural outreach)

anti-hate group workshops

youth group

citizenship classes

youth leadership program

cultural assistance (including ESOL classes)

immigration assistance

family services

interpretation & translation

**website**

<http://www.aaccess-ohio.org/>

## Asian Services in Action Inc.

Akron	730 Carroll Street	330.535.3263
Cleveland	3631 Perkins Ave. – Ste. 2A-W	216.881.0330

**population served** Asians

**mission statement** “ASIA’s mission is to empower and advocate for Asian Americans/Pacific Islanders (AAPIs); and to provide AAPIs access to quality, culturally, and linguistically appropriate information and services.”

**programs offered @ center**

interpreting services	translation services
adult & aging services	mentoring program
domestic violence education/prevention	school readiness/support programs
drug & alcohol education/prevention	health promotion/services
citizenship & civics classes	legal education & outreach
tax education/preparation	immigration legal services
family assistance center	

**website** <http://www.asiaohio.org/>

## Building Hope in the City

Cleveland	2031 West 30 Street	216-281-4673
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**population served** urban residents, refugees and immigrants

**mission statement** “Restoring the city to God by developing and linking people, communities and churches.” The focus of these efforts are in four main areas: **urban community development and church planting, welcoming and partnering with refugees and Immigrants, equipping congregations to serve their communities effectively, and training and deploying God’s people to serve in the city.**

**services offered @ center**

mentoring	translation assistance
tutoring, literacy, and GED preparation	after-school programming
recovery ministries	health information/awareness
English instruction and citizenship test prep	crisis assistance
employment skills-building and workforce development programs	
bible studies, care groups and community development activities	

**website** <http://www.buildinghopeinthecity.org/>

## CAIR Ohio

Cleveland

2999 Payne Ave, Suite 220

216-830-2247

**population served**

Muslims

**statement of purpose**

“Our Cleveland Chapter serves Northern Ohio, including Cleveland, Akron, Canton, Youngstown, Mansfield, and Toledo. We function as a clearinghouse for issues related to Islam and Muslims in Northern Ohio. Each day we strive to advocate for justice and mutual understanding. Our mission is to enhance understanding of Islam, encourage dialogue, protect civil liberties, empower American Muslims, and build coalitions that promote justice and mutual understanding. Our work covers three broad areas: civil rights advocacy, educational outreach, and public relations.”

**programs offered @ center**

educational outreach

civil rights advocacy

**website**

<https://www.cairohio.com/ohio-chapters/cleveland-a-northern-ohio.html>

## Catholic Charities – Cleveland Hispanic Services Office

Cleveland

2012 West 25 Street

216.696.2197

**population served**

Hispanic adults and children and youth

**programs offered @ center**

drug/alcohol treatment program

prevention, education, and alternative services for children in CMSD

**website**

<http://ccdacle.org/facility/hispanic-services-office>

## Catholic Charities – Lake County Hispanic Services Office

Painesville

8 North State Street – Suite 455

440.352.6191

**population served**

Hispanic families

**statement of services**

“The Hispanic Services program provides outreach and case management services to Latino families in Lake County. Provided through bilingual staff, the programs seeks to serve Latinos who live in Lake County and are experiencing a variety of stressors in adjusting to life in our community. The program helps families with assistance and linkages for translation, social service interventions, medical appointments and other issues.”

**website**

<http://ccdacle.org/facility/catholic-charities-lake-county>

## Catholic Charities - Migration & Refugee Services

Cuyahoga County	216.334.2900
Ashland County	419.289.1903
Geauga County	440.285.3537
Lake County	440.352.6191
Lorain County	440.366.1106
Medina County	330.723.9615
Summit County	330.762.2961
Wayne County	330.262.7836

**population served**

refugees

**mission statement**

“MRS resettles approximately 300 refugees annually from countries including Bhutan, Iraq, Sudan, Somalia, Burma, Ethiopia, Liberia, Afghanistan, Ukraine, Burundi, Eritrea, Egypt, Democratic Republic of Congo, Central African Republic, Mauritania and Cuba. We respect the dignity of each person and provide a supportive environment where each individual and culture is celebrated. Building upon the courage and strength of these newcomers, we seek to empower them to achieve self-sufficiency and independence.”

**services offered @ center**

pre-arrival arrangements

reception and placement

case management

cultural & community orientation

English & job readiness classes

employment services

immigration legal services

activities for families and youth

**website**

<http://ccdacle.org/migration-and-refugee-services>

## Catholic Charities – Summit County Hispanic Services Office

Akron	812 Biruta Street	330.762.7481
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**population served**

Hispanics of Summit County

**statement of services**

“The Hispanic Outreach Program at Catholic Charities Community Services/Summit County assists the growing Hispanic population in Summit County and some surrounding areas. The Hispanic population learns about and has access to the various community services and in the process, the institutions involved with the clients become better educated about the cultural issues of the Hispanic people.”

**website**

<http://ccdacle.org/program/hispanic-services-summit-county>

## Cleveland Council on World Affairs

Cleveland

812 Huron Road East, Suite 620

216.781.3730

**mission statement** "Our mission is to inspire engagement in international affairs through education, citizen diplomacy and public dialogue."

**relevance to HDFS** guest speakers and internship opportunities

**website** <http://www.ccwa.org/>

## Esperanza

Cleveland

3104 W. 25<sup>th</sup> St – 4<sup>th</sup> floor

216.651.7178

**population served** Hispanic children and youth

**mission statement** "The mission of Esperanza is to improve the academic achievement of Hispanics in Greater Cleveland by supporting students to graduate high school and promoting post-secondary educational attainment."

**programs offered @ center**

leadership clubs	mentoring
tutoring	test preparation
college info/prep	middle school student/parent enrichment
family engagement	

**website** <http://www.esperanzainc.org/>

## Hispanic UMADAOP

Cleveland

3305 West 25<sup>th</sup> Street

216.459.1222

**population served** Hispanic adults, children, and youth

**mission statement** "To empower the Hispanic/Latino community to reduce the negative impacts of HIV/AIDS, violence, and abuse of alcohol, tobacco and other drugs through culturally sensitive, holistic prevention, education, intervention, treatment, an emphasized abstinence based program from the use of alcohol and drugs and re-entry programs. "

**programs offered @ center**

after-school programming	mentoring
HIV early intervention	OGT tutoring / college & career counseling
alcohol & drug prevention / education	

**website** <http://hispanicumadaop.org/>

## International Institute of Akron

Akron

207 E. Tallmadge Avenue

330.376.5106

**population served**

immigrants and refugees

**mission statement**

“The mission of the **International Institute of Akron (IIA)** is to contribute to the well-being of the community by creating and implementing programs and services to assist the foreign born to integrate into our society, to promote public awareness of the value of ethnic diversity, and to encourage international communication.”

**programs offered @ center**

interpreting services	translation services
cultural competence training (America)	employment services
financial empowerment	counseling & citizenship services
refugee health program	refugee resettlement programs
support and education for families with middle school students	
education (ESOL, lifeskills, Civics, workplace ready, clean and happy home)	

**website**

<http://www.iiakron.org/>

## International Services Center

Cleveland

815 Superior Avenue East – Suite 100

216.781.4560

**population served**

immigrants and refugees

**mission statement**

“The International Services Center of Cleveland welcomes and holistically integrates New Americans as fully engaged citizens of Northeast Ohio.”

**programs offered @ center**

refugee resettlement & support	anti-human trafficking services
interpreter/translator services	immigration counseling & representation
education	

**website**

<http://internationalservicescenter.org/>

## MetroHealth – Asia Town Health Center

Cleveland

2999 Payne Avenue, Suite 216

216.861.4646

**population served**

the residents of Asia Town

**mission statement**

“to maintain and improve the health of all Cuyahoga County residents”

**services offered @ center**

family planning counseling	social work
HIV/AIDS education and counseling	nutrition counseling & health education

**website**

<http://www.metrohealth.org/asia-town>

## Nueva Luz Urban Resource Center

Cleveland

2226 West 89<sup>th</sup> Street

216.651.8236

**population served** Hispanic adults, children, and youth

**mission statement** “Nueva Luz Urban Resource Center is a faith-based organization challenging the root causes of systemic poverty among Latino and other underserved individuals through holistic and culturally competent service and community building.”

**programs offered @ center** HIV/AIDS education, outreach and case management  
children and young adult activities  
support, guidance, and services for fathers

**website** <http://www.nuevaluzurc.org/>

## Organizacion Civica y Cultural Hispana Americana Inc. (OCCHA)

Youngstown

3660 Shirley Rd.

330.781.1808

**population served** Hispanics

**mission statement** “OCCHA is a non-profit organization located in Youngstown, Ohio. OCCHA strives to improve the quality of life for Hispanics and others in our multicultural community by providing social, economic, cultural, and educational programs. OCCHA seeks to improve the overall literacy abilities and quality of life for clients so that they may fulfill their civil obligations, exercise their rights, and operate in a creative and productive manner in society.”

**programs offered @ center** technical services after school program  
computer technology lab/classes English classes

**website** <http://www.occhayoungstown.org/index.html>

## Refugee Services Collaborative of Greater Cleveland

Cleveland

**population served** refugees

**programs offered by center** Members of the Refugee Services Collaborative of Greater Cleveland are happy to speak to community groups and organizations. We will work with you to tailor a presentation that best meets your needs.

**website** <http://rscleveland.org/get-involved/invite-us-to-share-with-your-group/>



## The Greater Cleveland Immigrant Support Network

Cleveland

216.772.6788

<b>population served</b>	immigrants	
<b>statement of purpose</b>	“The Greater Cleveland Immigrant Support Network is an organization which educates about and works for equitable immigration policy and promotes inter-cultural awareness and appreciation.”	
<b>programs offered by center</b>	language classes	immigrant rights advocacy and legal counsel
<b>website</b>	<a href="http://immigrantsupportnetwork.org/about/">http://immigrantsupportnetwork.org/about/</a>	

## The Centers - El Barrio Workforce Development

Cleveland

5209 Detroit Avenue

216.651.2037

Cleveland Heights

1941 South Taylor Road

216.651.2037

<b>population served</b>	Hispanics & refugees	
<b>statement of purpose</b>	“At the El Barrio Workforce Development Center we focus on matching qualified candidates to companies looking for diversity in their organization. Our training and intensive case management services prepare individuals to enter the workforce ready and motivated. We work with both the individuals seeking training and employment opportunities and the employers who understand that economic development is directly linked to employment.”	
<b>services offered by center</b>	job readiness refugee employment program case management & retention	customer service programs ESL
<b>website</b>	<a href="http://www.thecentersohio.org/WhatWeDo/ElBarrioWorkforceDevelopment.aspx">http://www.thecentersohio.org/WhatWeDo/ElBarrioWorkforceDevelopment.aspx</a>	

## The Refugee Response

Cleveland

101 West Prospect – Suite 1600

216.236.3877

**population served**

refugees

**statement of services**

The Refugee Response (TRR) empowers refugees to become self-sufficient and contributing members of their new communities. The Refugee Response was formed to help refugees adjust to life in Northeast Ohio. We work to empower our area's growing newcomer population, particularly those here between three months and five years by providing opportunities to acquire the skills they need to succeed in their new communities.

**services offered @ center**

home tutoring (language, cultural competence, life skills)  
agricultural education

**website**

<http://therefugeeresponse.org/>

## The Spanish American Committee

Cleveland

2280 Professor Ave.

216.698.8215

**population served**

Hispanic children, youth, and adults

**statement of purpose**

“To continuously enhance programs and services designed to foster self-sufficiency, career readiness, and wealth creation for individuals, children, and families, with a goal of creating socioeconomic stability in the community and in the entire Northeast Ohio region.”

**services offered by center**

financial literacy counseling	home ownership/renting education
crisis intervention	strong start programming (pre & post natal)
interpretation	help me grow programming (development)
employment & job services	GED classes/training
tutoring	early childhood enrichment
afterschool & summer programs	

**website**

<http://www.spanishamerican.org/>

## US Together Inc. (UST)

Cleveland Heights

2940 Noble Rd. Suite 1

216.456.9630

**population served**

refugees

**statement of purpose**

“... Committed to providing culturally and linguistically appropriate services in Columbus and Cleveland offices...”

**services offered by center**

employment

interpreter

health access

family strengthening

citizenship & integration

ESL classes & tutoring

empowerment & life skills education

**website**

<http://ustogether.us/>