1. **Section 6.0 REQUEST FOR PROPOSAL SPECIFICATIONS**  
   **6.1 Overview:**
   Questions: Are all students on campus required to have a Meal Plan? Do all Meal Plans offer any type of missed meal opportunity to spend those dollars in the Markets on campus? Is there an exchange dollar value for each meal utilized in the Markets? Do the missed meals with exchanged dollar values need to be utilized each week or per Semester?

   Not all students are required. Freshmen and sophomores living on campus who are under the age of 20 as of the first day of classes are required to have a meal plan. Here is a link to other exemptions, but those are the main ones. [https://www.kent.edu/policyreg/university-policy-regarding-student-housing](https://www.kent.edu/policyreg/university-policy-regarding-student-housing).

   We used to offer bulk ordering at the end of the semester out of Eastway, but we do not offer that anymore and are unsure if that option will be returning. Declining balance dollars do rollover to the next semester.

   There is meal exchange where students can use a swipe for a meal at these locations. [https://www.kent.edu/dining/meal-exchange](https://www.kent.edu/dining/meal-exchange). This typically includes an entree, a side, and a drink.

2. **Section 6.17 Deliveries**
   Our Company does not deliver on Saturday, outside of a few major holidays. Will this disqualify us from the RFP process?

   No, this should not disqualify you.

   Do all locations need daily deliveries? Can you send the total deliveries received by location for current year?

   Currently, our main campus market locations have been receiving up to 2 deliveries per week from our primary C-store vendor, however, we are seeking an increase in delivery frequency in order to remain nimble. Our more remote regional campuses have been receiving once weekly deliveries.

3. **Section 6.28 Prices**
   Can you provide purchase totals in dollars by location?

   Kent State’s dining program was third-party operated until July of 2021 and therefore we do not have access to those historical purchasing records. I can say that we have purchased approximately $175,000 worth of product from July through October from our current primary market vendor. We currently supplement these orders with purchases from additional vendors so the total purchase amount is higher than $175,000 for that period. We would gladly consolidate our orders to a primary c-store vendor if they have the right mix of brands/products.

   Can you provide total purchases in dollars by manufacturer?

   Unfortunately, this is not information we have readily available due to the above circumstances and the Dining program being previously 3rd party operated.