

Blood Services Donor Ambassador Summer Youth Corps 2022



Join the ranks to help save lives. Join the **Summer Youth Corps** program today!

How old do I need to be to join?

- 16-24 years old.

What will I do?

- You will be a **Blood Services Donor Ambassador Summer Youth Corps Volunteer**
See attached position description for details.
Face masks required at Red Cross Blood Drives.

What is my promise to help the Red Cross?

- Sign up for 10 (4-6 hour) volunteer shifts that can be scheduled between May 1 and August 31, 2022.

When and where does the Red Cross need help?

- Most blood drives take place during the day.
Monday – Friday, and occasionally on weekends.
- Blood drives are held throughout the Northern Ohio Region.
- You will provide your own transportation to the volunteer events that you choose.

How do I schedule?

- Sign up online and commit to the dates, time and location that best fit your schedule.
- Summer Youth Corps register for **10 volunteer shifts**, be prepared to confirm your availability.
- We're counting on you to volunteer! Shift cancellations or no-shows will preclude you from participation in Summer Youth Corps.

How will I be trained?

- You will register for a mandatory online training session.
- Dates/times will be sent by email to you.

What do I gain from the experience?

- A certificate and letter of reference for your portfolio (great for college applications, future jobs, etc.) upon successful completion of the program.
- Documented volunteer service hours.
- The ability to build your customer service skills and contribute to your community.
- The opportunity to work directly with the Red Cross Blood Services Team.
- A Red Cross name badge to wear while volunteering.



What's in it for you?

- ✓ Gain valuable work experience to prepare you for the future
- ✓ Spend your summertime in an interesting & meaningful way
- ✓ Give back to the community by helping to save lives

Apply today at www.redcross.org/volunteer

Find My Volunteer Opportunity, Enter Zip Code & Search by Position
Blood Services Donor Ambassador Summer Youth Corps

Questions or additional information contact Kevin Brooks at Kevin.Brooks3@redcross.org or 419-261-6277

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| Volunteer Position Title | Blood Services Donor Ambassador – Summer Youth Corps |
| Purpose | Provide excellent and enthusiastic customer service to enhance the blood donor experience. Engage with blood donors to promote blood donation and set the stage for a long-term commitment to regular blood donations. |
| Key Responsibilities | <ul style="list-style-type: none"> • Welcome and greet donors, escort as necessary and assist with initial intake and hand offs through the blood donation process • Ensure blood donors have relevant information and that questions are answered appropriately • Learn and share the Red Cross story, including the mission, vision and values • Create a favorable impression of the Red Cross, and the blood donation process, that will encourage continued support • Make reminder calls, reschedule donor appointments, and perform follow up activities as directed • Be available and committed to the volunteer schedule • Model excellent customer service behaviors • Attend to donors in the Hospitality Area, ensure each donor is recognized for his/her contribution • Set up and maintain cleanliness in Reception and Hospitality Areas • Punctual and dependable in arriving for assignment(s) |
| Qualifications | <ul style="list-style-type: none"> • Willingness to support the American Red Cross mission • Ability to display the utmost professionalism and communication skills • Extremely comfortable working with people from all walks of life • Ability to represent the American Red Cross to the community |
| Tools and Training | <ul style="list-style-type: none"> • Orientation to American Red Cross • Donor Ambassador Training |
| Development Opportunities | <ul style="list-style-type: none"> • Gain valuable training and experience while providing an invaluable service to your community • Network and meet new people • Develop customer service skills that last a lifetime |